



## CASE STUDY **BURAPHAWOOD**

# Complex Workflows Integrated for Collaboration

Multiple moving parts of a business can quickly transform into complex workflows. The key is how your company aligns all workflows into an integrated system for collaboration.

## — THE COMPANY

Burapha Agroforestry (BAFCO) is a leader in the timber industry that had spearheaded a revolution in the Laotian forestry sector.

## — THE CHALLENGE

BAFCO's workflows spanned from manufacturing to merchandising. Niteco faced a dual challenge in order to ensure efficiency at every stage of their workflow:

1. How to reconfigure their mailbox system for built-in business continuity, flexible mobile workforce, and effective communication.
2. How to regulate BAFCO's complex processes and manage a large volume of data and documents.

## — THE TOOLS

Microsoft® Office 365

Microsoft® SharePoint Online

Microsoft™ OneDrive

Microsoft® Exchange Online

## — THE SOLUTION

We designed a solution to power collaboration within the organization, and control system information.

Using Microsoft® Exchange Online, SharePoint Online, and OneDrive, Niteco developed a fully functioning intranet portal, which we named Buraphawood, and reconfigured the whole mailbox system.

We transferred all 67 mailboxes to Microsoft® Exchange Online. Now, BAFCO employees can easily share and access documents, regardless of time and location. Meanwhile, supervisors have easy-to-use tools to keep track of workflow activities.